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6 JACKSONVILLE HOUSING AUTHORITY
7 BOARD OF COMMISSIONERS
8 RESIDENT RELATIONS COMMITTEE MEETING
9
10 TAKEN: Wednesday, May 8, 2024
11 TIME: 12:05 p.m. to 1:06 p.m.
12 PLACE: HOGAN CREEK TOWER AUDITORIUM
13 1320 North Broad Street
14 Jacksonville, Florida 32202
15 Taken by Carol DeBee Martin, court reporter.
16
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18 Carol DeBee Martin
19 Jacksonville Court Reporting, Inc.
20 1620 Bartram Road, Apt. 6111
21 Jacksonville, Florida 32207
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1 APPEARANCES:
2 CHAIRWOMAN HARRIET BROCK
3 CORDELIA PARKER
4 ARNESE PARKER
5 VANESSA DUNN, Acting President/CEO
6 WILLIAM MITCHELL
7 REYNOLD PETERSON
8 SHARRON COLLINS, Guest Speaker
9 SHAYLA SILAS
10 PAT BALCOLM
11 BARBARA SANCHEZ
12 FELECIA BROWN
13 BEVERLY TRUE
14 MARY GRIFFIN
15 KIMBERLY WEAVER
16 MONIQUE FRANCOIS
17 LAURIE LEWIS
18 DELOIS WYMAN
19 SARAH WILSON-KRAFT
20 ROSA BONILLA
21 EMILY FULCON
22 TAMIA YOUNG
23 CARMEN FERNANDEZ
24 CASTILLO MITCHELL
25 WONYA MITCHELL
TAKILA MANN
ZENA YOCUM
SABRINA PATILLA
AISHA BROCK
EMILY MITCHELL
JEANNE HITCHCOCK
CATRINA SMITH
AMIRA SHIELDS

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1 PROCEEDINGS
2 May 8, 2024 12:05 p.m.
3 CHAIRWOMAN BROCK: I'll call to order
4 the Resident Relations Committee Meeting.
5 It is now 12:05.
6 I will skip the approval of our minutes.
7 We don't have any of our other commissioners
8 here. So I will skip the approval of the
9 minutes.
10 At this time, Ms. Lady Shayla is going to
11 come and introduce our speaker for this afternoon.
12 Put your hands together as she comes.
13 (People clapped.)
14 MS. SILAS: Good afternoon.
15 PEOPLE: Good afternoon.
16 MS. SILAS: I'm honored to be here today
17 and also honored to introduce your next speaker.
18 She's a public speaker, an empowerment person,
19 an author and as well as my mom, Ms. Sharron
20 Collins.
21 (People clapped.)
22 MS. COLLINS: Good afternoon, everyone.
23 How are you?
24 PEOPLE: Good afternoon.
25 MS. COLLINS: All right. My name is

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1 Sharron Collins, and I am very, very humble to be
2 invited here today by Ms. Wyman.
3 I was a former public housing resident.
4 I worked with Ms. -- Ms. Cordelia did a lot of
5 overseeing of me when I was coming --
6 coming through the program.
7 I tried to take advantage of every
8 opportunity that was provided. I was able to go
9 back to college and get my Bachelor's Degree as a
10 paralegal. I also became a Certified Notary
11 Public for the State of Florida.
12 I founded my company. It's called,
13 "Empowerment Youth," and I just wanted to read
14 really quickly what my vision is for my company.
15 Empowerment use -- we want to turn pain into
16 power. We want to empower individuals by meeting
17 them where they are to establish and encourage
18 a safe space to discuss desires and goals as well
19 as empower communities by promoting literacy
20 and self-awareness.
21 I am also a self-published author.
22 I currently have a children's book on sale
23 available at Amazon. And the purpose of this
24 book is to empower our children and help them
25 become a little more self-aware with social media

<p style="text-align: right;">Page 5</p> <p>1 having a lot of access to our children, 2 and the children having a lot of access to the 3 world. It's very important that they understand 4 and establish boundaries with people. 5 (Chairwoman Brock left the room.) 6 MS. COLLINS: I have done a couple of 7 readings at different schools around Jacksonville, 8 and one of the things that I'm really giving the 9 kids is to try to understand that it doesn't 10 always have to be a stranger. It could be someone 11 that lives right next-door to you or your 12 neighborhood friend. 13 You know, it's very important that you let 14 your family, parent, guardian know where you're 15 going, who you're with and have their permission. 16 So many times our children are taken 17 advantage of, because they don't use the power of 18 that word, "No." 19 So my goal is to continue to foster literacy 20 throughout our communities, continue to partner 21 with the housing authority and other agencies so 22 that we can continue to get the word out there. 23 I'm also a Housing Choice Voucher 24 participant, as well. So the agency -- it really 25 -- it has really been helping me. I just want</p>	<p style="text-align: right;">Page 7</p> <p>1 So pardon the delay. I think she had a run 2 to make, but she should be back in just a few 3 minutes. 4 I want to share with you, for those of you 5 who don't know, I am the Director of Resident 6 Services here at Jacksonville Housing Authority, 7 and we service both public housing and the HCV 8 program. 9 Primarily, I know a lot of the leaders 10 from the public housing side have been here, 11 but we also do some things on the HCV side. 12 We do have some events that are coming up 13 that is open to the public that I want to share. 14 Some of our events are not open to the public. 15 They're generally for that particular site. 16 But I'm going to share with you the events 17 that you, as the general public, are allowed to 18 attend. 19 That would be we have our Parenting and Life 20 Skills Workshop that will be coming up on the 21 18th of May. That will be held at Brentwood 22 Community Center from 10:00 a.m. to 1:00 p.m., 23 and, if you would like to RSVP for that meeting, 24 that is -- you would call 379-5937. Again, 25 that's 379-5937 -- Area Code (904).</p>
<p style="text-align: right;">Page 6</p> <p>1 to let the people know that the sky is the limit. 2 You are your -- you should be your only 3 competition. You should only want to be a better 4 you. 5 These programs -- they are established for 6 us to gain a foot in the ground and to grow, 7 not to stay stagnant. So the more that you go to 8 these programs, the more you participate, 9 the more that you show an interest in wanting to 10 do more, learn more and be more, you can also use 11 their resources, as well. 12 I'll be here I guess until at end of the 13 program, if anybody, you know, have any questions 14 or would like to ask me about anything, I'll be 15 more than willing to do so. 16 Thank you guys for your time. 17 (People clapped.) 18 MS. CORDELIA PARKER: Good afternoon. 19 PEOPLE: Good afternoon. 20 MS. CORDELIA PARKER: Since Ms. Brock stepped 21 out, I'm going to go ahead and go, but I always 22 like to follow protocol and procedures. She's our 23 commissioner, and this is her meeting. And she's 24 to govern this meeting and follow the agenda 25 accordingly as she gives us the instructions.</p>	<p style="text-align: right;">Page 8</p> <p>1 We also will be having over annual 2 homeownership workshop. A lot of our residents 3 are seeking to understand and know how to purchase 4 a home and the things that they need to do and the 5 criterias for homeownership. 6 We will be having that workshop on the 7 22nd of June from 10:00 a.m. to 2:00 p.m., 8 and that would be held at the Emmett Reed 9 Community Center. That is located at 10 1093 West 6th Street. Many of you know where 11 Emmett Reed is located, right off of Payne Street, 12 not too far from here in the Durkeeville area 13 there. 14 (Chairwoman Brock reentered the room.) 15 MS. CORDELIA PARKER: So, again, that's 16 June 27th from 10:00 to 2:00 at the Emmett Reed 17 Community Center. You don't have to sign up. 18 You can just show up for that one if you would 19 like to attend that and to get information. 20 We also have our GED program that's open to 21 the public. They are a year-round program, 22 and they will be having new orientation on 23 July the 9th. 24 So far we have four graduates that will be 25 graduating this year. So I'm excited about</p>

<p style="text-align: right;">Page 9</p> <p>1 that.</p> <p>2 (People clapped.)</p> <p>3 MS. CORDELIA PARKER: That program is ran</p> <p>4 now year-round. We used to have it broken up,</p> <p>5 but we have it year-round now. And so we have</p> <p>6 orientation, again, on July the 9th.</p> <p>7 You must get registered for that,</p> <p>8 and you can call 356-9817. I think there were</p> <p>9 some fliers there. We may have ran out.</p> <p>10 But 356-9817 or 356-9373. That's located in our</p> <p>11 Brentwood Lake Community in our Brentwood</p> <p>12 Neighborhood Network Center. That's where the</p> <p>13 GED program is located.</p> <p>14 And, last but not least, we also are going to</p> <p>15 be doing a summer day camp. This is for Brentwood</p> <p>16 primarily, but we are open to other residents</p> <p>17 sending their children or enrolling their kids.</p> <p>18 But we only have 25 slots. So first come first</p> <p>19 served.</p> <p>20 Again, Brentwood gets primary, because it's</p> <p>21 going to be held in our Brentwood Neighborhood</p> <p>22 Network Center. And that's going to be a two-week</p> <p>23 session, June 3rd through the 7th and June 10th</p> <p>24 through the 14th.</p> <p>25 It's for ages 6 through 12 years old.</p>	<p style="text-align: right;">Page 11</p> <p>1 MS. CORDELIA PARKER: June 10th through the</p> <p>2 14th.</p> <p>3 UNIDENTIFIED FEMALE: Okay. Thank you.</p> <p>4 MS. CORDELIA PARKER: And the camp is ran</p> <p>5 from 9:00 a.m. to 1:30. That's important,</p> <p>6 because it's not an all-day camp. It's a</p> <p>7 half-day camp, from nine o'clock -- I'm sorry --</p> <p>8 nine o'clock a.m. to 1:30 p.m.</p> <p>9 Any other questions?</p> <p>10 (no response)</p> <p>11 MS. CORDELIA PARKER: Okay. One other thing</p> <p>12 -- I'm going to speak just for RAB.</p> <p>13 CHAIRWOMAN BROCK: Okay.</p> <p>14 MS. CORDELIA PARKER: I just want to share</p> <p>15 also that this is new this year, and, for those of</p> <p>16 you -- I know the leaders received the</p> <p>17 information.</p> <p>18 But this year our Resident Advisory Board is</p> <p>19 going to be offering scholarships. They're going</p> <p>20 to have ten scholarships available, but they'll</p> <p>21 be doing ten, \$500 scholarships to 12th graders</p> <p>22 that will be graduating in the Class of 2024.</p> <p>23 There is some criteria to that. So you need</p> <p>24 to make sure that you get an application and the</p> <p>25 criteria information. These ladies will have it</p>
<p style="text-align: right;">Page 10</p> <p>1 It's free. You don't have to pay for the camp.</p> <p>2 You just must get registered, and you must get</p> <p>3 signed up. And you must be a resident of our</p> <p>4 communities.</p> <p>5 Okay?</p> <p>6 Orientation would be held on May 29th for</p> <p>7 that once your student does get enrolled.</p> <p>8 There will be an orientation that tells you all</p> <p>9 the rules and regulations that pertain to the camp</p> <p>10 and what you'll need to do.</p> <p>11 (A hand was raised.)</p> <p>12 UNIDENTIFIED FEMALE: Is this available on</p> <p>13 the website or anywhere -- this information?</p> <p>14 MS. CORDELIA PARKER: No. This is not</p> <p>15 available on the website, but I will have a flier</p> <p>16 for you, if you would like. After this meeting,</p> <p>17 I'll have a flier for you.</p> <p>18 Okay?</p> <p>19 UNIDENTIFIED FEMALE: Thank you.</p> <p>20 MS. CORDELIA PARKER: Anyone have any other</p> <p>21 questions other than the question the young lady</p> <p>22 just asked?</p> <p>23 UNIDENTIFIED FEMALE: Yeah. Can you give me</p> <p>24 that second date of June 3rd through the 7th for</p> <p>25 the day camp?</p>	<p style="text-align: right;">Page 12</p> <p>1 for you.</p> <p>2 RAB will be doing that for -- awarding during</p> <p>3 the summer for the fall term for the students.</p> <p>4 So this will be the first year hopefully to many</p> <p>5 that we'll be offering an opportunity that our</p> <p>6 Resident Advisory Board can do scholarships for</p> <p>7 our families.</p> <p>8 Thank you so much.</p> <p>9 (People clapped.)</p> <p>10 CHAIRWOMAN BROCK: First of all, let me go</p> <p>11 last and then first, right?</p> <p>12 All right?</p> <p>13 I want to thank Ms. Cordelia Parker,</p> <p>14 the Director of Resident Service. Come on.</p> <p>15 Would you put your hands together for her?</p> <p>16 (People clapped and cheered.)</p> <p>17 CHAIRWOMAN BROCK: Resident Service brings so</p> <p>18 many opportunities to the house for our residents,</p> <p>19 and this meeting here is for residents,</p> <p>20 all residents in Duval County.</p> <p>21 And, for you that don't know that are here,</p> <p>22 I am Commissioner Harriet Brock of the</p> <p>23 Jacksonville Housing. We also have our</p> <p>24 Acting CEO present, Ms. Vanessa Dunn.</p> <p>25 (People clapped.)</p>

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<p>1 CHAIRWOMAN BROCK: We have some of our senior 2 staff that is present with us today that is in the 3 room with us, as well. 4 Ms. Dunn, would you like to introduce the 5 senior staff that is present with us? 6 MS. DUNN: You can go ahead. They can stand 7 up and introduce themselves. 8 CHAIRWOMAN BROCK: Okay. 9 MR. MITCHELL: Daniel Mitchell, Director of 10 Property Management. 11 (People clapped and cheered.) 12 MR. PETERSON: Reynold Peterson, Director of 13 Modernization and Development. 14 (People clapped.) 15 CHAIRWOMAN BROCK: And, of course, I want all 16 of Ms. Cordelia Parker's staff to stand from 17 Resident Service. 18 (They complied.) 19 (People clapped and cheered.) 20 CHAIRWOMAN BROCK: When I tell you that these 21 ladies -- they bring so much to the table to make 22 sure that we have good success. They bring a lot 23 to the table for the residents of Duval County, 24 and we thank them so much for what they do. 25 I want to also say that Resident Service --</p>	<p>1 I was so excited when I was told about her, 2 because many of you that attend Resident Relations 3 that has been attending since I've been the Chair 4 -- my theme for the residents of Duval County was 5 always to make them great, to make them have good 6 success. 7 And so, when I heard her story, I just 8 thought that this would be such a motivation for 9 our residents here in Duval County, because she is 10 a product that, when you say, "Can anything good 11 come out of public housing?" 12 "Yes, yes." 13 (People clapped.) 14 CHAIRWOMAN BROCK: She's a prime example of 15 it. That's right. That's right, and I just want 16 to thank her so much for coming and sharing her 17 story and letting you know where she -- 18 how she came up through the ranks of the 19 Jacksonville Housing. 20 And we are so excited. We are excited about 21 our program, our HCV program. We thank all of 22 those that are a part of that program, as well. 23 There is great things that is happening with it, 24 and so we definitely appreciate everything that is 25 happening for our residents.</p>
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<p>1 Ms. Parker already said it -- but I want, 2 in the absence of our Board of Commissioners -- 3 and, if you look at the name tags, these are those 4 that sit on the board of the Jacksonville 5 Housing. 6 This is the governing board for the 7 Jacksonville Housing. I am part of that governing 8 board, but, in their absence, I want you, 9 in a minute, to celebrate them, because it was 10 through me asking the Board of Commissioners to 11 give Ms. Cordelia Parker Resident Service monies 12 that we are now able to offer those scholarships 13 for our residents. 14 And we are so excited about it, because this 15 is the first time in history that this has been 16 done. And we're just so excited about it. 17 So, in the absence of our Board of 18 Commissioners, would you give them a hand and 19 celebrate them for making this possible? 20 (People clapped.) 21 CHAIRWOMAN BROCK: Also, our speaker today -- 22 I know I wasn't in here when you finished, 23 but Ms. Collins -- I know she probably gave her 24 story, but let me just piggyback a minute from her 25 story.</p>	<p>1 So I wanted to give Ms. Collins another hand. 2 Thank you so much for taking out your schedule to 3 be here with us today. 4 (People clapped.) 5 CHAIRWOMAN BROCK: We have some of her books 6 that we're going to give away in a few minutes, 7 but, before we do that, we're going to get to -- 8 is there any concerns? 9 We had a form outside, and I don't know if 10 any of you filled out your concern form. 11 But we want you -- at this time, we want to 12 acknowledge residents that has a concern. 13 You-all cannot speak at one time. 14 You have to speak in 3 minutes to say your 15 concern. 16 All right? 17 And, because our court reporter has to type 18 -- so you have to state your name, your address 19 and your concern. 20 All right? 21 So, if you raise your hand, I will 22 acknowledge you, and we'll go. Okay. We're going 23 to start here to my left. 24 MS. SMITH: My name is Catrina Smith. 25 CHAIRWOMAN BROCK: Hold on.</p>

Page 17	<p>1 MS. SMITH: My name is Catrina Smith, 2 and I live across the street at Centennial West. 3 The concerns is with the lack of security. 4 They want us to take pictures. You don't have 5 that much, you know, time throughout your day to 6 take pictures to record this, that or whatnot of 7 people's children. 8 Granted they do put notices out or whatnot, 9 you know, but nothing is still being done. 10 I done went and put a doorbell camera on my door, 11 and these children -- they still constantly kick 12 my door and do stupid stuff. 13 I done reported it and reported it and 14 reported it to the rent office. Nothing has been 15 done. 16 Like I'm not understanding. Like I pay money 17 -- do you know what I'm saying -- to stay there, 18 and I shouldn't, you know -- shouldn't have to, 19 you know, deal with that. 20 You know, kids are going to be kids. 21 I've done the same things, too, you know, 22 but I mean now it's a little rambunctious. 23 Enough is enough. 24 You know, when is something going to get 25 done?</p>	Page 19	<p>1 I'm at Blodgett at 3301. My concerns are -- 2 and I've asked for this since Jasmine has been 3 the management -- 4 CHAIRWOMAN BROCK: Yes, ma'am. 5 MS. PATILLA: -- can we have cameras? 6 Because I have a truck that grown people and 7 children are constantly trying to get into. 8 There's nothing in my truck. I don't keep nothing 9 in there, but, for some reason, they want to just 10 go joyriding in my truck. 11 So now Ms. Green is there, and I've asked her 12 several times, "Can we get a camera for this 13 particular area?" 14 I keep getting, "They're working on it. 15 They're working on it." 16 Now all of a sudden nobody is working on 17 getting cameras out there. I also have a 18 door camera. Unfortunately, the pressure washer 19 guy was nice enough to pressure wash the house and 20 destroyed my camera. 21 So, just day before yesterday, someone tried 22 to get back in my truck, again. Okay. That was 23 my biggest issue. 24 I called 911. Didn't get an answer. 25 Called at JSO. Didn't get an answer.</p>
Page 18	<p>1 CHAIRWOMAN BROCK: Okay. All right. 2 Who -- I think it was someone else at 3 Ms. Parker's table raised their hand. 4 Was it? 5 Was it? 6 Okay. Can you pass the mike for me, please? 7 Did you fill out your complaint -- 8 MS. SMITH: No. I called the rent office 9 this morning. 10 CHAIRWOMAN BROCK: -- okay. But, see, 11 you put it in -- I need you to do this for the 12 Board of Commissioners. 13 Okay? 14 Can you fill out a complaint -- 15 MS. SMITH: Yeah, I can. 16 CHAIRWOMAN BROCK: -- concern/complaint form 17 for me, please? 18 MS. SMITH: Yes. That's not the only 19 one. 20 CHAIRWOMAN BROCK: Excuse me? 21 MS. SMITH: That's not the only complaint. 22 CHAIRWOMAN BROCK: I know. Okay. 23 Well, put it on there. Put it on there, 24 and we're going to make sure that we look at it. 25 MS. PATILLA: My name is Sabrina Patilla.</p>	Page 20	<p>1 I was about to take it into my own hands, 2 but I said, "No." 3 I called the office, told Ms. Green. 4 I don't know if it's a child. I don't know if 5 it's an adult. 6 CHAIRWOMAN BROCK: Okay. 7 MS. PATILLA: I personally don't bother 8 nobody out there. I try to get along with 9 everybody. I do, but, when someone comes and try 10 to break into your house and your cars, it's an 11 issue. And trying to keep attempts to report it 12 to the office and to JSO -- there's nothing being 13 done. 14 CHAIRWOMAN BROCK: Okay. 15 MS. PATILLA: And I just want to know, 16 can you-all get some cameras out there even if 17 it's on the poles or somewhere in each circle? 18 Because we have that, and then we have drug 19 dealers selling children drugs. And that's where 20 I have another issue at, because I'm sitting out 21 here. And I can see y'all going in and out doing 22 drugs as though it's candy. 23 And I told one person -- I said, "If I catch 24 you, again, I'm going to call the police, 25 and I am to record you."</p>

Page 21	<p>1 Because I have grandchildren.</p> <p>2 CHAIRWOMAN BROCK: Right.</p> <p>3 MS. PATILLA: And, just imagine if something</p> <p>4 happened to that child's heart. That's going to</p> <p>5 be on that drug dealer, and it's in several</p> <p>6 circles.</p> <p>7 And that's why I'm asking, "Can they get</p> <p>8 cameras out there?"</p> <p>9 It might not be a big deal to the people up</p> <p>10 top, but, to us, when it comes to our children --</p> <p>11 I guess you got to be in the situation. When it</p> <p>12 comes to our children, they Number One. They my</p> <p>13 top notch, and this is all the children in</p> <p>14 Blodgett. I love them all.</p> <p>15 And, to see them going over there to get</p> <p>16 drugs for the parents or get drugs for themselves,</p> <p>17 it bothers me, and nobody have a camera to</p> <p>18 actually record this.</p> <p>19 CHAIRWOMAN BROCK: Okay.</p> <p>20 MS. PATILLA: The next issue is the</p> <p>21 lawn care. We have guys out there doing the lawn,</p> <p>22 and they haven't done our section since last year</p> <p>23 of fall. Yes, ma'am.</p> <p>24 The leaves have grown roots in our yard.</p> <p>25 So I happen to have been sitting out there</p>	Page 23	<p>1 To a little bit of defense, we do care about</p> <p>2 our residents and our kids, and that's why</p> <p>3 I'm letting you know so that you can understand</p> <p>4 what this meeting is. This is a meeting for the</p> <p>5 governing board.</p> <p>6 Okay?</p> <p>7 Also, not only that, we have our Acting CEO</p> <p>8 here, and we have our Director of Public Housing</p> <p>9 in the room with us, as well. And I saw him,</p> <p>10 as you were talking, writing.</p> <p>11 But let me say this, just in defense to</p> <p>12 Blodgett.</p> <p>13 MS. PATILLA: Yes, ma'am.</p> <p>14 CHAIRWOMAN BROCK: You were talking about the</p> <p>15 lawn service guys. Well, I am a product from</p> <p>16 Blodgett.</p> <p>17 Okay?</p> <p>18 And so, being a product from Blodgett,</p> <p>19 I do understand about the leaves, and so I did</p> <p>20 myself -- this is what I did. I'm not saying</p> <p>21 you are able to do that, but I did -- I used to</p> <p>22 rake the leaves so that I could get the leaves.</p> <p>23 Because there were a lot of leaves, and so I would</p> <p>24 rake them.</p> <p>25 But the guys -- you know, they -- I never</p>
Page 22	<p>1 yesterday, and the guys came out. And they know</p> <p>2 I tell them straight up, that -- I'm just forward</p> <p>3 -- that, "Our yard haven't been done since the</p> <p>4 fall."</p> <p>5 So what his smart self did -- he mowed all</p> <p>6 the leaves that was there that has been there for</p> <p>7 almost another year, and all those guys --</p> <p>8 he inhaled every bit of the dirt and grass and</p> <p>9 everything that came up.</p> <p>10 I said, "This is why I'm calling you-all to</p> <p>11 fix this problem. Y'all don't mow the lawn.</p> <p>12 Y'all take the little --" what you call it,</p> <p>13 "a weed whacker," "-- and just ..."</p> <p>14 That's what they doing. They don't mow the</p> <p>15 yard. And that's my other issue, and the leaves</p> <p>16 that they're leaving down there -- what if I</p> <p>17 fall?</p> <p>18 What if the children fall and break their</p> <p>19 arm, leg or neck?</p> <p>20 I mean y'all need to -- there are too many</p> <p>21 leaves out in our residential area. That's all</p> <p>22 I ask.</p> <p>23 CHAIRWOMAN BROCK: Okay. All right.</p> <p>24 I think it's in the back, Ms. Kim. Okay.</p> <p>25 Ms. Wyman.</p>	Page 24	<p>1 know them not to come or cut in a certain area for</p> <p>2 a year. So -- but, yeah. I would rake these</p> <p>3 leaves and rake them up.</p> <p>4 So we definitely will look into that,</p> <p>5 and we definitely going to look into --</p> <p>6 we have been discussing about the cameras and</p> <p>7 getting cameras in the sites.</p> <p>8 We're just working on trying to get some</p> <p>9 bids for them.</p> <p>10 Okay?</p> <p>11 MS. PATILLA: Can they also look into</p> <p>12 someone cutting the trees, trimming the trees?</p> <p>13 I spoke to Ms. Green about that, as well.</p> <p>14 Because, at 3301, we going to need roofing in a</p> <p>15 minute, because I told Snow, "The trees are</p> <p>16 literally over our house."</p> <p>17 CHAIRWOMAN BROCK: Okay.</p> <p>18 MS. PATILLA: And that was another thing</p> <p>19 I almost forgot.</p> <p>20 CHAIRWOMAN BROCK: Okay. All right.</p> <p>21 MS. PATILLA: Yes, ma'am. Thank you.</p> <p>22 CHAIRWOMAN BROCK: Uh-huh. I've got to go</p> <p>23 this way. I'm coming aruond that way, y'all.</p> <p>24 Okay. Someone back here got the mike. Okay.</p> <p>25 MS. HITCHCOCK: My name is Jeanne Hitchcock,</p>

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<p>1 and I live next-door to Ms. Patilla, in 3302, 2 and just to contest to what she was saying, 3 all of what she said is true. So that was just my 4 add-on. 5 CHAIRWOMAN BROCK: Okay, okay. Thank you so 6 much, because it is volume in numbers. Thank you 7 for coming and stating the same problem. 8 Okay. Ms. Mary -- I think Ms. Mary had her 9 hand up. 10 MS. GRIFFIN: My name is Mary Griffin, 11 and I'm from Victory Pointe. The residents that 12 had the complaint did not come, but it's about the 13 kids, about the gangs. And we've also had 14 gunshots. 15 We've had police patrolling the area, 16 but we need cameras, also. 17 CHAIRWOMAN BROCK: Okay. 18 MS. GRIFFIN: And they spoke up in the last 19 community meeting we had, and they spoke up to 20 where they've had retaliation the next day. 21 CHAIRWOMAN BROCK: Oh, wow. 22 MS. GRIFFIN: So they were afraid to fill out 23 the complaint form. They was supposed to bring it 24 in this morning so that I could bring it to the 25 meeting, but they didn't show up.</p>	<p>1 behalf of my mother. 2 CHAIRWOMAN BROCK: Oh, okay. 3 MR. CASTILLO MITCHELL: My mother is a 4 lifelong resident here in Jacksonville, 5 and she has been on the waiting list for over 6 two years and still haven't heard anything. 7 Me being out of town is kind of hard to 8 conduct business on her behalf, because you can 9 call and call and call, and rings, rings. 10 No answer, or you can leave a message. Website -- 11 we put information in on the website and still 12 just haven't heard back. 13 And, as a son, I'm just concerned. 14 She doesn't want to move or leave, because all of 15 her health care is here. And I'm just trying to 16 find out what we can do to find some clarity on 17 where she stands on the list or if there is still 18 a list or whatever. 19 CHAIRWOMAN BROCK: Okay. Can you say your 20 name, again? 21 MR. CASTILLO MITCHELL: Castillo, Castillo 22 Mitchell. C-a-s- -- 23 CHAIRWOMAN BROCK: Mitchell? 24 MR. CASTILLO MITCHELL: Yes. 25 CHAIRWOMAN BROCK: Okay. So, Mr. Mitchell,</p>
Page 26	Page 28
<p>1 CHAIRWOMAN BROCK: Okay. 2 MS. GRIFFIN: But we do need cameras. 3 CHAIRWOMAN BROCK: Okay. And, Ms. Mary, 4 I want to thank you, because I know that you are 5 the president, and most of your counsel leaders 6 are sitting with you at the table. 7 And I want to thank all of y'all for 8 stepping up and being leaders in that community, 9 because I do know it's not an easy task to be a 10 leader amongst your peers. But I thank y'all for 11 stepping up and being a leader, and me and the 12 property manager, Mr. Mosley -- we did have a 13 meeting, and we did talk about it -- what we were 14 going to -- some things we were going to try to do 15 to help y'all over there in that area. 16 I know that Mr. Danny -- I know he just wrote 17 it down, because I saw him writing. So we're 18 going to be on point with it. 19 Okay? 20 The next resident, if you raise your hand, 21 I can get the mike to you. 22 MR. CASTILLO MITCHELL: Good afternoon. 23 PEOPLE: Good afternoon. 24 MR. CASTILLO MITCHELL: My name is Castillo 25 Mitchell. I'm actually from Orlando here on</p>	<p>1 let me ask you a question. Your mom -- she put in 2 for our HCV, or did she put in for public housing? 3 Or, did she put in for both? 4 MR. CASTILLO MITCHELL: I believe it was 5 both. 6 CHAIRWOMAN BROCK: Okay, okay. And you 7 haven't heard anything from neither one of them? 8 MR. CASTILLO MITCHELL: No, ma'am. 9 MRS. MITCHELL: Outside of a letter we 10 received asking if we wanted her to remain on the 11 waiting list. 12 CHAIRWOMAN BROCK: Okay. 13 MRS. MITCHELL: We received that letter about 14 a month ago. 15 CHAIRWOMAN BROCK: Oh, good. Okay, okay. 16 MRS. MITCHELL: And we did comply and fill it 17 out to say, "Yes. Please keep her on your waiting 18 list." 19 CHAIRWOMAN BROCK: Okay, okay. Well, you 20 know, we do both of our -- sad to say both of our 21 waiting lists -- we know that it's very long. 22 But I'm sure that Ms. Dunn and Mr. Danny -- 23 they going to get that information and try to see, 24 you know, what's going on, because I don't know. 25 Did y'all see anything on Rent Cafe?</p>

Page 29	<p>1 MRS. MITCHELL: No.</p> <p>2 CHAIRWOMAN BROCK: Okay. All right.</p> <p>3 But you say it's been two years?</p> <p>4 MRS. MITCHELL: Over two years.</p> <p>5 CHAIRWOMAN BROCK: Okay. All right.</p> <p>6 Okay. Who's next?</p> <p>7 Did you have your hand up?</p> <p>8 UNIDENTIFIED FEMALE: (shook head negatively)</p> <p>9 CHAIRWOMAN BROCK: I thought you had a</p> <p>10 concern.</p> <p>11 UNIDENTIFIED FEMALE: She does.</p> <p>12 CHAIRWOMAN BROCK: I'm listening.</p> <p>13 MS. SMITH: So, when they do inspections,</p> <p>14 right --</p> <p>15 COURT REPORTER: Can I get your name?</p> <p>16 MS. SMITH: -- my name is Catrina Smith.</p> <p>17 COURT REPORTER: Thank you.</p> <p>18 MS. SMITH: When they come in and do</p> <p>19 -- when they come in and do inspections, are they</p> <p>20 supposed to come back to redo what they inspected</p> <p>21 or whatnot?</p> <p>22 I'm going to put it like this here. Okay.</p> <p>23 So, since the new AC units have been installed</p> <p>24 over here at Centennial, the AC filters have not</p> <p>25 been changed.</p>	Page 31	<p>1 like I hear what you're saying.</p> <p>2 Yeah. If they have a pad and they can write</p> <p>3 it and document it, but the responsibility is on</p> <p>4 the resident to report any repairs that needs to</p> <p>5 be done to a unit.</p> <p>6 MS. SMITH: Yes. I did that part, too.</p> <p>7 But I'm saying it work both ways. It work both</p> <p>8 ways.</p> <p>9 CHAIRWOMAN BROCK: Mr. Danny, can you address</p> <p>10 that?</p> <p>11 Because I'm not sure. I thought the</p> <p>12 responsibility was solely on the resident,</p> <p>13 or does it work both ways?</p> <p>14 MR. MITCHELL: Yes. It can be both ways.</p> <p>15 I mean, when they do the housekeeping inspection,</p> <p>16 it's an inspection. They're supposed to leave a</p> <p>17 slip in there stating what's going on and what it</p> <p>18 was compliant with or noncompliant with,</p> <p>19 or any issue that is deemed necessary for a work</p> <p>20 order should have been produced. And then the</p> <p>21 site would have followed up on it.</p> <p>22 But, if you see that's not happening,</p> <p>23 you always should take the initiative to go on</p> <p>24 Rent Cafe and put in your own work orders so it's</p> <p>25 logged in the system.</p>
Page 30	<p>1 CHAIRWOMAN BROCK: When was they installed?</p> <p>2 UNIDENTIFIED FEMALE: I'm agreeing with her.</p> <p>3 MS. SMITH: Shoot. It done been almost a</p> <p>4 year now -- it hasn't been too long --</p> <p>5 CHAIRWOMAN BROCK: Okay.</p> <p>6 MS. SMITH: -- but, yeah. They haven't been</p> <p>7 changed. Like I say, they come in, and they do</p> <p>8 inspections.</p> <p>9 "But, what are you notating? Like, what are</p> <p>10 you documenting?"</p> <p>11 You know, my bathroom -- the tub needs to be</p> <p>12 caulked. The toilet -- I've been having problems</p> <p>13 with this toilet for some time now. I shouldn't</p> <p>14 have to report this.</p> <p>15 If y'all coming in doing inspections,</p> <p>16 aren't you supposed to be checking this stuff?</p> <p>17 CHAIRWOMAN BROCK: No. You do have to report</p> <p>18 when you need repairs done.</p> <p>19 MS. SMITH: But I'm saying, though, when they</p> <p>20 come in there and pull the shower curtain back,</p> <p>21 you can see the stuff in the tub.</p> <p>22 CHAIRWOMAN BROCK: Yeah. But I understand</p> <p>23 what you're saying, but what you got to understand</p> <p>24 is, when they're doing an inspection, they're</p> <p>25 going in so many units, it would be -- you know,</p>	Page 32	<p>1 You don't have to call the office.</p> <p>2 You can put them in yourself, and that way you</p> <p>3 have a tracking mechanism on that so we can look</p> <p>4 into it, also.</p> <p>5 And, be mindful on the filters. You can</p> <p>6 request filters every time you pay your rent,</p> <p>7 also. So I would encourage everyone to request</p> <p>8 them every 30 days.</p> <p>9 When you come in to pay rent say,</p> <p>10 "Hey, can I get my filter change," because it</p> <p>11 helps you also on your AC bill. So just be</p> <p>12 mindful of that.</p> <p>13 CHAIRWOMAN BROCK: Okay. I'm coming to you,</p> <p>14 baby. Let me get her.</p> <p>15 Okay. Ms. Barbara.</p> <p>16 MS. SANCHEZ: I just wanted to ask a</p> <p>17 question.</p> <p>18 Is that something that's always known that</p> <p>19 every resident is aware of?</p> <p>20 CHAIRWOMAN BROCK: No.</p> <p>21 MR. MITCHELL: It might not be, but they</p> <p>22 should be speaking to them when they move in.</p> <p>23 MS. SANCHEZ: Okay. Is that in the lease?</p> <p>24 MR. MITCHELL: It will be moving forward,</p> <p>25 yes.</p>

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<p>1 MS. SANCHEZ: Is that in the least that they 2 can request those filters and documenting those -- 3 CHAIRWOMAN BROCK: No. He's saying it's not 4 in the lease right now, Ms. Barbara. He's saying 5 it will be. 6 MS. SANCHEZ: -- okay. 7 CHAIRWOMAN BROCK: That happened to 8 Ms. Catrina. Yeah. It's not there right now. 9 Give it to Laurie. It's the young lady in 10 the back who wants the mike -- all the way in the 11 back in the corner. 12 MS. SHIELDS: Good afternoon. My name is 13 Amira Shields (phonetic), and I'm over there at 14 Centennial West. 15 CHAIRWOMAN BROCK: Yes. 16 MS. SHIELDS: I have a complaint, also, 17 in regards to the inspections. They've been 18 trying to get a little bit better at it, 19 but I've been here for almost three or four years. 20 And they like to do inspections when they 21 feel like it, and they give only 24 to 48 hours' 22 notice. And I have real bad anxiety and 23 depression. So I don't be having time for the 24 extra foolishness, if you can understand what 25 I'm saying. I have three children, as well.</p>	<p>1 So, as a resident, what are we supposed to 2 do? 3 And then, on top of not being aware of 4 things, how I'm supposed to know that my tub need 5 recaulking if I ain't never had an apartment or a 6 home before and they do not care -- nothing? 7 But, every time they come in there, 8 there's a problem. My lights -- I still need 9 lights in all my rooms, because they don't have 10 strings on them. Ain't no light bulbs. I need 11 air filters. It's a lot. 12 And, for it to be solely the responsibility 13 of the resident, they need to say that. I need 14 to know what I need to be doing and what they 15 need to be doing, because it ain't adding up. 16 That's all. 17 CHAIRWOMAN BROCK: Well, I definitely want to 18 do like what Mr. Mitchell said. Please go over 19 your lease. Look at your lease. See what's in 20 your lease to make sure that you, as a resident, 21 are in compliance. 22 I hear what you're saying about the 23 Management Team, but I want you to make sure that 24 you are in compliance with what you're supposed to 25 do as a resident.</p>
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<p>1 It's just me. So, yeah. 2 So my question is -- 3 CHAIRWOMAN BROCK: But you say they giving -- 4 wait a minute. Slow down. 5 Are you saying that management is -- 6 MS. SHIELDS: -- I'm saying they're not 7 giving out proper -- 8 CHAIRWOMAN BROCK: Oh, they're not giving out 9 proper notice. 10 MS. SHIELDS: -- notices in regards to 11 unit inspection. They'll put it on the board the 12 day before. 13 If I'm not home, how am I supposed to know? 14 Even if I am home, you give me a night to 15 clean up behind four people? 16 And then, on top of that, when they -- 17 like the other lady was saying, when they come in 18 and do an inspection, they walk around, 19 look around, say this -- whatever they want to say 20 out they mouth. 21 They don't give you no type of paperwork. 22 They're supposed to give you that little pink slip 23 so you can go in and file your report or whatever, 24 whatever, and you do your due diligence. 25 But they're not doing their job.</p>	<p>1 MS. SHIELDS: I don't know if I'm in 2 compliance or not. They're not telling me 3 anything. 4 So I have to -- I have to take time out of my 5 day to try to go up there to get a copy of the 6 lease, and, who knows how long it going to take to 7 get that. 8 CHAIRWOMAN BROCK: Okay. Let me say this. 9 You do have a counsel, an RMC counsel in 10 Centennial. 11 You're in Centennial West or East? 12 MS. SHIELDS: West. 13 CHAIRWOMAN BROCK: In Centennial West and 14 East, you have an RMC counsel. The president -- 15 she's not present today, but the secretary -- 16 I think she must have stepped out. She is 17 Ms. Sarah Wilson-Kraft. 18 She is really good with knowing the 19 information that is in the lease. If you get with 20 her, I'm sure she'll tell you what's in there or 21 explain to you what's in there if you don't 22 understand it -- 23 MS. SHIELDS: (inaudible crosstalk) 24 CHAIRWOMAN BROCK: -- but -- 25 MS. SHIELDS: When they first gave me my</p>

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<p>1 lease, I didn't have anywhere to put it. 2 I was homeless and just moved in. 3 But, since then, even when we do the 4 reverification, I do not get a copy of my lease. 5 CHAIRWOMAN BROCK: Okay, okay. And you have 6 a Rent Cafe account? 7 MS. SHIELDS: Yes, I do, and I put in work 8 orders on there. And they still don't be 9 coming. 10 CHAIRWOMAN BROCK: Okay. All right. 11 I was going to ask you, did they send it on Rent 12 Cafe? 13 Because they might have put it on Rent Cafe 14 if the lease -- 15 MS. SHIELDS: I haven't seen any 16 notifications. 17 CHAIRWOMAN BROCK: -- okay. All right. 18 The next resident. 19 He's making notes. 20 The next resident. 21 Yes, ma'am. 22 UNIDENTIFIED FEMALE: I'm going to stand up, 23 because I'm in a serious situation. 24 CHAIRWOMAN BROCK: Okay. 25 UNIDENTIFIED FEMALE: I have been a victim of</p>	<p>1 I reported them. 2 So I want to know how Jacksonville Housing 3 Authority is going to address this, as well, 4 before I make my last call to Ms. Rodriguez, 5 and she's also in Washington, as well. 6 So I just wanted to come here today to state 7 what is going on with me, as well as on behalf of 8 Centennial, Hogan Creek and Blodgett. 9 You know, it's -- it's one thing for the 10 kids, and it's another for the elders. 11 I'll stand for anybody whom I have to stand for, 12 and I hope everyone signed in and signed out 13 properly. 14 Because my family is in Pensacola, as well, 15 waiting to see how this is going to be handled. 16 So I've done my part. I've made my report. 17 I have signed into Jax Cafe (sic). 18 I have non-energy efficient equipment in my 19 home, and it drains me and my family. I have no 20 -- I cannot beg no more. I cannot borrow no 21 more. 22 I'm a college student as well as a recovering 23 addict, as well. You know, I've done my part. 24 I had to -- even to get into these apartments, 25 I had to appeal it. Because they told me that,</p>
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<p>1 domestic abuse since September 21st. My arm was 2 broken. My kids' father came into my home. 3 I did report to property as well as 4 Jacksonville Housing Authority. I have not been 5 moved. 6 I also do my due diligence by reporting 7 things that's being done to my apartment. 8 Now my data -- privacy data has been breached. 9 People are following me and my kids around, 10 bullying us. 11 I've also called Washington, as well. 12 That is my first complaint I've had. 13 My second complaint that now Washington is 14 working on, as well, is maintenance. Everything 15 everyone has said in here is correct, but I have 16 reported everything. 17 I read my lease front to back. I still 18 have not received a copy of my lease, as well. 19 So I just wanted to know, who is -- I've also 20 put in a written notice to be moved into a hotel 21 due to safety. 22 Y'all seeing everyone -- I'm sure everyone 23 heard my name being called when I walked out the 24 door earlier when someone walked in. I stay 25 next-door to someone who I'm sure knows that</p>	<p>1 because I had a background, that I could not stay 2 here. 3 But they did not know that I know the law. 4 So, you know, I had to do an appeal, tell them, 5 you know, the federal is my second chance act not 6 to stay. 7 So that's why I have to report to the federal 8 and not the state. So I just wanted to give 9 you-all the opportunity to assist me and my 10 family, and, as well, I'm standing on behalf of 11 the whole community. 12 Thank you. 13 (People clapped.) 14 CHAIRWOMAN BROCK: Okay. Do I have any other 15 residents? 16 (no response) 17 CHAIRWOMAN BROCK: Okay. Thank you. 18 I want to thank all of you for taking out of 19 your schedule. Some of you we will be 20 addressing -- not will be -- we will address some 21 of your concerns that you just spoke about this 22 afternoon, and I will get with Ms. Dunn, 23 our Acting CEO. 24 I do want you to understand that I don't 25 think that, if you put in a request because of the</p>

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<p>1 abuse and you put in a request to move --</p> <p>2 I just want you to understand that we do have a</p> <p>3 waiting list even with that, as well.</p> <p>4 And not being funny or anything like that,</p> <p>5 if we don't have a unit available, we --</p> <p>6 we just can't move you if we don't have a unit</p> <p>7 available.</p> <p>8 So we just have to see how we can target it.</p> <p>9 We'll have to just see how we can --</p> <p>10 MS. SHIELDS: I understand, but that was the</p> <p>11 issue with mold, Radon in the apartment,</p> <p>12 like things that have to get tested.</p> <p>13 My kids have no -- fleas every night, loss of</p> <p>14 appetite. I don't know what to keep doing.</p> <p>15 I can't step aside and speak to y'all at another</p> <p>16 time.</p> <p>17 CHAIRWOMAN BROCK: Okay.</p> <p>18 MS. SHIELDS: I'm not.</p> <p>19 CHAIRWOMAN BROCK: Right.</p> <p>20 MS. SHIELDS: And I want everybody to have</p> <p>21 -- have their issue addressed, as well.</p> <p>22 CHAIRWOMAN BROCK: Right.</p> <p>23 MS. SHIELDS: You know, I believe in</p> <p>24 Jacksonville Housing Authority. That's why I'm</p> <p>25 here today. I believe that we can be butter as a</p>	<p>1 concerns.</p> <p>2 I don't want to sound like big government</p> <p>3 bureaucrat, but everything has a budget.</p> <p>4 Right?</p> <p>5 Costs are going up. And so I hear you what</p> <p>6 you're saying about the cameras. We have talked</p> <p>7 about the cameras. One of the things that is a</p> <p>8 holdup right now that we're trying to work through</p> <p>9 is the light poles are owned by JEA.</p> <p>10 We had an assessment group come out to</p> <p>11 determine where would the best locations for</p> <p>12 cameras to be posted, because we don't just want</p> <p>13 to go out there and randomly put cameras up and</p> <p>14 they don't capture anything. That defeats the</p> <p>15 purpose.</p> <p>16 And so we had a consulting group come out to</p> <p>17 let us know where the prime locations for cameras</p> <p>18 would be. Most of those locations involve a</p> <p>19 JEA light pole.</p> <p>20 We don't own those light poles. We have to</p> <p>21 have their permission to post anything on those</p> <p>22 light poles. So that is part of the issue with</p> <p>23 the cameras.</p> <p>24 It is being worked on. I know you don't want</p> <p>25 to hear it, but it's the honest to goodness</p>
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<p>1 community.</p> <p>2 You know, I don't -- I really don't need to</p> <p>3 respond. I'm just here to let you know what's</p> <p>4 going on.</p> <p>5 CHAIRWOMAN BROCK: Okay.</p> <p>6 MS. SHIELDS: I've done -- I don't need a</p> <p>7 response. You know, I just thank you for having</p> <p>8 this meeting, though. Thank you so much.</p> <p>9 I do thank you-all.</p> <p>10 CHAIRWOMAN BROCK: You're welcome.</p> <p>11 You're welcome.</p> <p>12 Okay. If that being all of our concerns,</p> <p>13 I want to ask Ms. Dunn.</p> <p>14 Do you have anything you would like to say</p> <p>15 before I close out the meeting, Ms. Dunn?</p> <p>16 MS. DUNN: Yes.</p> <p>17 CHAIRWOMAN BROCK: Would you put your hands</p> <p>18 together for Ms. Dunn, please.</p> <p>19 (People clapped.)</p> <p>20 MS. DUNN: Thank you. I do want to thank</p> <p>21 everybody for coming out today. Mr. Mitchell and</p> <p>22 myself -- we did take the notes down of the</p> <p>23 concerns -- I don't like to call them,</p> <p>24 "complaints --" the concerns that everyone has so</p> <p>25 that we can make sure that we address those</p>	<p>1 truth.</p> <p>2 The other concern that I heard -- the young</p> <p>3 lady in here -- anyone that is on the transfer</p> <p>4 waiting list, it is a long waiting list to be</p> <p>5 transferred.</p> <p>6 Jacksonville Housing Authority maintains</p> <p>7 a 99-percent occupancy across its sites.</p> <p>8 What does that mean?</p> <p>9 We don't have any vacancies.</p> <p>10 Okay?</p> <p>11 And, when we do, the vacancy has to match the</p> <p>12 need. So, if you are in a three-bedroom home,</p> <p>13 the vacancy that comes up in Twin Towers does not</p> <p>14 serve you.</p> <p>15 Right?</p> <p>16 So we have to match the need to the unit.</p> <p>17 So that makes it very complicated. We do not take</p> <p>18 lightly situations involving domestic violence,</p> <p>19 harassment, bullying, all those things.</p> <p>20 So, once a unit becomes available and you are</p> <p>21 the next person for that unit that matches,</p> <p>22 we absolutely will offer that unit to you.</p> <p>23 UNIDENTIFIED FEMALE: The housing authority</p> <p>24 doesn't have anything for domestic abuse females?</p> <p>25 MS. DUNN: No, ma'am. We are not a shelter,</p>

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<p>1 and we do not have emergency housing. No, ma'am.</p> <p>2 When the housing authorities were set up way</p> <p>3 back when and as it has gone on, we are not set up</p> <p>4 for transitional housing or emergency shelter.</p> <p>5 We are permanent, self-sufficient housing.</p> <p>6 Okay?</p> <p>7 And so, with the waiting list, this is the</p> <p>8 other thing. We ain't got no money. That's the</p> <p>9 long and the short of it.</p> <p>10 That's why no one has been pulled off that</p> <p>11 waiting list in the last couple of months.</p> <p>12 Okay?</p> <p>13 The per unit cost right now for the voucher</p> <p>14 program is running us about \$1,000 per month on</p> <p>15 average. We receive about 6.3 million dollars per</p> <p>16 month for the HCV program.</p> <p>17 Complete transparency -- and, if any of</p> <p>18 you-all have been following the board meetings,</p> <p>19 you have heard me say over and over, again, that</p> <p>20 we are running short about 1.5 million dollars</p> <p>21 every month.</p> <p>22 We are now going into our shortfall.</p> <p>23 HUD still has not given us a budget. So, if you</p> <p>24 talk to Janice Rodriguez, tell her to please send</p> <p>25 us our money. Tell her to send us our money,</p>	<p>1 pace with the rents. So the budget that we have</p> <p>2 -- our annual budget right now is \$67,000,000</p> <p>3 per year for the Section 8 program. What we need</p> <p>4 to properly operate it is \$83,000,000.</p> <p>5 UNIDENTIFIED FEMALE: Oh, wow.</p> <p>6 MS. DUNN: Okay?</p> <p>7 So you heard it here. It ain't in the</p> <p>8 rumor mill. It is what it is, and we are doing</p> <p>9 the best we can with the resources that we have to</p> <p>10 keep the families that we are currently serving</p> <p>11 housed.</p> <p>12 We would love to be able to bring in more,</p> <p>13 but that will be fiscally irresponsible to do.</p> <p>14 Because we do not have the finances to support</p> <p>15 that.</p> <p>16 Okay. The other thing -- why the wait</p> <p>17 list is closed is because, by regulation,</p> <p>18 HUD recommends that, if you know you cannot offer</p> <p>19 housing and/or a voucher to a family within</p> <p>20 24 months of them signing up, it is recommended</p> <p>21 that you close the waiting list.</p> <p>22 That is why it is closed. Otherwise,</p> <p>23 it's giving people false hope to have that waiting</p> <p>24 list open when we know good and well we cannot</p> <p>25 offer you any assistance.</p>
<p>Page 46</p> <p>1 because we need our HCV money.</p> <p>2 We are operating in the blind right now.</p> <p>3 We do not know what our budget is for the HCV</p> <p>4 program from month to month.</p> <p>5 So I hear your complaints. I am frustrated,</p> <p>6 as well.</p> <p>7 UNIDENTIFIED FEMALE: (inaudible crosstalk)</p> <p>8 MS. DUNN: That's what I'm talking about.</p> <p>9 UNIDENTIFIED FEMALE: I mean, as far as when</p> <p>10 they're not sending you back telling you --</p> <p>11 like I -- I signed my information probably a</p> <p>12 year -- a year ago.</p> <p>13 MS. DUNN: That's what I'm talking about.</p> <p>14 We're not pulling anybody from Section 8,</p> <p>15 because we don't have the funding to support it.</p> <p>16 UNIDENTIFIED FEMALE: Okay.</p> <p>17 MS. DUNN: That's what it is. After the</p> <p>18 pandemic, rents went up.</p> <p>19 UNIDENTIFIED FEMALE: Well, let's go make a</p> <p>20 phone call. Okay. Thank you.</p> <p>21 MS. DUNN: You're welcome.</p> <p>22 (The last unidentified female that spoke</p> <p>23 started to leave, and many people called out to</p> <p>24 her.)</p> <p>25 MS. DUNN: And we've not been able to keep</p>	<p>Page 48</p> <p>1 Okay?</p> <p>2 So that's where we are. I know that may not</p> <p>3 be the comments y'all want, but it's the truth.</p> <p>4 Okay?</p> <p>5 Yes, ma'am, in the back.</p> <p>6 UNIDENTIFIED FEMALE: I'm just a resident of</p> <p>7 Hogan Creek, and I know that we had signed</p> <p>8 something for the building.</p> <p>9 But, is there a way you can go back in the</p> <p>10 bylaws to see if we could go back to having an</p> <p>11 RMC at Hogan?</p> <p>12 MS. DUNN: No, ma'am. Because this is not</p> <p>13 public housing. No, ma'am.</p> <p>14 So, once it's moved to a project-based</p> <p>15 voucher platform, this is not any longer public</p> <p>16 housing. So the regulations that govern RMC do</p> <p>17 not apply.</p> <p>18 Yes, ma'am.</p> <p>19 UNIDENTIFIED FEMALE: I have a concern.</p> <p>20 MS. DUNN: Yes, ma'am.</p> <p>21 UNIDENTIFIED FEMALE: When I come to these</p> <p>22 meetings at Hogan Creek or 1300 and when I park up</p> <p>23 front and come walking, the sidewalk is blocked</p> <p>24 with people and wheelchairs.</p> <p>25 I'm handicapped. They smoking -- whatever</p>

Page 49	<p>1 they doing -- and they don't want to move.</p> <p>2 Okay?</p> <p>3 So I'll say, "Excuse me."</p> <p>4 They look at me like I'm wrong for saying,</p> <p>5 "Excuse me."</p> <p>6 So they need to be mindful --</p> <p>7 MS. DUNN: Not to block that walkway?</p> <p>8 UNIDENTIFIED FEMALE: -- right.</p> <p>9 MS. DUNN: Yes, ma'am.</p> <p>10 UNIDENTIFIED FEMALE: That's all they need to</p> <p>11 do.</p> <p>12 MS. DUNN: Well, I'll let -- well, you know</p> <p>13 our new manager here.</p> <p>14 UNIDENTIFIED FEMALE: Yeah.</p> <p>15 MS. DUNN: So I'll let Ms. Mesick (phonetic)</p> <p>16 know so that she can let them know that the need</p> <p>17 to keep that walkway -- and it's important that</p> <p>18 they do.</p> <p>19 Because I see the ambulance and stuff</p> <p>20 coming up all the time --</p> <p>21 UNIDENTIFIED MALE: (inaudible)</p> <p>22 MS. DUNN: -- yes.</p> <p>23 COURT REPORTER: I didn't hear anything he</p> <p>24 said.</p> <p>25 UNIDENTIFIED FEMALE: When you're on the</p>	Page 51	<p>1 UNIDENTIFIED FEMALE: There is the lady right</p> <p>2 there.</p> <p>3 CHAIRWOMAN BROCK: Okay. Ms. Collins,</p> <p>4 will you give her one of those books right there</p> <p>5 for me, please?</p> <p>6 MS. COLLINS: Yes.</p> <p>7 CHAIRWOMAN BROCK: You need to say something?</p> <p>8 What are you saying?</p> <p>9 MS. SANCHEZ: I'd like to ask, where are the</p> <p>10 other commissioners?</p> <p>11 CHAIRWOMAN BROCK: Yes, ma'am.</p> <p>12 Laurie, could you come get Ms. Barbara the</p> <p>13 mike while we're doing this?</p> <p>14 Could you wait 1 second, Ms. Dunn?</p> <p>15 There is another question that wanted to be</p> <p>16 asked.</p> <p>17 MS. SANCHEZ: I'd like to ask the question,</p> <p>18 "Where are the other commissioners and why they</p> <p>19 are not here? And, two, don't they know about</p> <p>20 these meetings in advance?"</p> <p>21 CHAIRWOMAN BROCK: Ms. Dunn is coming to</p> <p>22 answer that.</p> <p>23 MS. DUNN: Thank you for that question.</p> <p>24 The commissioners -- let's see here -- that are</p> <p>25 not here today all are employed, and, yes,</p>
Page 50	<p>1 program and you're in the process -- you're at the</p> <p>2 end -- like I'm at the end -- supposed to be out</p> <p>3 of my place by the 31st -- but I have not heard</p> <p>4 from my worker to get my voucher to move.</p> <p>5 What is the process of that now?</p> <p>6 MS. DUNN: If you have not heard from your</p> <p>7 case worker, then you need to escalate it to the</p> <p>8 supervisor, and they will be in contact with you.</p> <p>9 And, on our website, under the, "Contact Us,"</p> <p>10 the drop-down box for the HCV program --</p> <p>11 all supervisors' names, emails and phone numbers</p> <p>12 are listed on the website.</p> <p>13 Okay?</p> <p>14 Thank you guys for your time and your</p> <p>15 patience this afternoon. I'm going to turn this</p> <p>16 back over to Commissioner Brock so she can close</p> <p>17 us out.</p> <p>18 CHAIRWOMAN BROCK: Thank you, Ms. Dunn.</p> <p>19 Thank you, Ms. Dunn.</p> <p>20 (People clapped.)</p> <p>21 CHAIRWOMAN BROCK: Okay. If you would,</p> <p>22 please -- I told y'all that Ms. Collins donated</p> <p>23 some of her books. So, if you would get your</p> <p>24 tickets, we're going to call off the numbers.</p> <p>25 The last three numbers are 219, 219.</p>	Page 52	<p>1 they know in advance. But most of them are --</p> <p>2 the days that they have available are Mondays and</p> <p>3 Fridays, which is why most of our regular other</p> <p>4 committee meetings are scheduled on those days.</p> <p>5 And so they have a very difficult time taking</p> <p>6 off from their -- this is volunteer positions --</p> <p>7 taking off from their jobs to make these meetings</p> <p>8 at noon during the workday.</p> <p>9 So they do have allocated times set aside</p> <p>10 mostly on Mondays and Fridays. Specifically,</p> <p>11 Andrea Reyes is an immigration attorney,</p> <p>12 and, during the week, she's in Orlando handling</p> <p>13 immigration cases.</p> <p>14 CHAIRWOMAN BROCK: And, if you got a Part 2</p> <p>15 to that question, Ms. Barbara, which I know you</p> <p>16 do --</p> <p>17 MS. SANCHEZ: Yeah.</p> <p>18 CHAIRWOMAN BROCK: -- I was not aware that</p> <p>19 they could not change they schedule to be here on</p> <p>20 a Wednesday.</p> <p>21 But now, since Ms. Dunn has clarified that</p> <p>22 for us, moving forward we may change the</p> <p>23 Resident Relations Meetings so that we can</p> <p>24 accommodate the other commissioners to be present.</p> <p>25 MS. SANCHEZ: Shall I continue with my</p>

Page 53	<p>1 Part 2?</p> <p>2 CHAIRWOMAN BROCK: Yes, ma'am.</p> <p>3 MS. DUNN: I had turned the mike off.</p> <p>4 I'm sorry.</p> <p>5 MS. SANCHEZ: Oh, my Part 2 would be I would</p> <p>6 think it would be important enough for the</p> <p>7 commissioners to be here to hear the issues in</p> <p>8 order to make suggestions on policies to</p> <p>9 Ms. Dunn. So -- and I've noticed --</p> <p>10 MS. DUNN: They were at the last meeting.</p> <p>11 MS. SANCHEZ: -- right, but the last meeting</p> <p>12 I believe they left early.</p> <p>13 MS. DUNN: Because they have a job.</p> <p>14 MS. SANCHEZ: Right. So you don't --</p> <p>15 MS. DUNN: They came on their lunch break.</p> <p>16 MS. SANCHEZ: -- right. I totally</p> <p>17 understand, when you have a 9:00 to 5:00.</p> <p>18 But you can't make a decision on how an agency</p> <p>19 should be run if you don't hear the concerns.</p> <p>20 Help me if I'm wrong.</p> <p>21 CHAIRWOMAN BROCK: No. But, of the people</p> <p>22 that serve --</p> <p>23 MS. SANCHEZ: And, since this is a volunteer</p> <p>24 position to be a commissioner, you should know</p> <p>25 that going in, that you need to hear all of the</p>	Page 55	<p>1 The rent is still sitting in their account</p> <p>2 from February. They don't know why the checks</p> <p>3 haven't been cashed, but the money is still</p> <p>4 sitting in their account. And I have several</p> <p>5 residents.</p> <p>6 I've turned it over to my service</p> <p>7 coordinator. So she's probably working on it.</p> <p>8 MS. DUNN: Okay.</p> <p>9 MS. BALCOLM: But this is an issue,</p> <p>10 and it's more than one.</p> <p>11 CHAIRWOMAN BROCK: Thank you, Ms. Balcolm.</p> <p>12 I appreciate that.</p> <p>13 (Ms. Dunn left the room.)</p> <p>14 CHAIRWOMAN BROCK: Okay. Next number 237,</p> <p>15 237. It's gone.</p> <p>16 The next number 225, 225.</p> <p>17 UNIDENTIFIED FEMALE: I'll take it.</p> <p>18 I got it.</p> <p>19 MS. COLLINS: This is from me.</p> <p>20 UNIDENTIFIED FEMALE: Okay.</p> <p>21 CHAIRWOMAN BROCK: The next number --</p> <p>22 the next number is 239, 239. Gone.</p> <p>23 Next number -- I'm sorry. 232.</p> <p>24 (People clapped.)</p> <p>25 CHAIRWOMAN BROCK: All right. I want to</p>
Page 54	<p>1 concerns from the residents in order to make</p> <p>2 decisions for the residents.</p> <p>3 Let me get off my soapbox.</p> <p>4 MS. DUNN: No. You're fine, but that's why</p> <p>5 I attend, as well. I'm the one that's going to</p> <p>6 be actually writing the policy.</p> <p>7 MS. SANCHEZ: I am grateful.</p> <p>8 MS. DUNN: Just put that out there.</p> <p>9 MS. SANCHEZ: I am grateful for that,</p> <p>10 but they need to be here, too --</p> <p>11 UNIDENTIFIED FEMALE: Amen.</p> <p>12 MS. SANCHEZ: -- to be fully aware of what's</p> <p>13 going on.</p> <p>14 CHAIRWOMAN BROCK: And, as Ms. Dunn said,</p> <p>15 she writes the policies, but the policies comes to</p> <p>16 the board for a vote.</p> <p>17 Okay. Yes, ma'am.</p> <p>18 MS. BALCOLM: Good afternoon. I'm Patricia</p> <p>19 Balcolm with Twin Towers. And I wasn't going to</p> <p>20 bring this up, but I'm going to go ahead and bring</p> <p>21 it up. Because somebody might have this issue,</p> <p>22 as well.</p> <p>23 I have some residents who wrote checks for</p> <p>24 their rent.</p> <p>25 Do they have checks still?</p>	Page 56	<p>1 thank all of you for your participation.</p> <p>2 We appreciate you to the highest.</p> <p>3 Our next meeting of Resident Relations --</p> <p>4 we definitely will put the information out so that</p> <p>5 you will know what site we will be at.</p> <p>6 We won't be at Hogan Creek. So we'll be</p> <p>7 putting the information out to let you know where</p> <p>8 the next Resident Relations Meeting will be.</p> <p>9 Y'all have a good afternoon. Thank you so</p> <p>10 much.</p> <p>11 (People clapped.)</p> <p>12 (Whereupon, the proceedings in the</p> <p>13 above-titled cause concluded at 1:06 p.m.)</p> <p>14 ---</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p>

